

PRIVACY POLICY

Holistic Home is committed to ensuring that your privacy is protected at all times. Any information that you provide will be handled in accordance with this privacy policy. We may change this policy from time to time by updating this page, so you should check it regularly to ensure that you are happy with any changes .

Your Data

Information you provide to Holistic Home is used to reply to your enquiry, or as part of a standard working relationship to enable our decluttering and organising services to be provided to you. Data includes your name, address, phone number and email address and any other form of communication you provide. This information is confidential and will not be shared with any third parties without your consent, unless required by law or any relevant regulatory authorities to do so.

Data Storage

Your data is stored securely in accordance with the European General Data Protection Regulations (GDPR). Your information is kept as accurate and up to date as possible and not kept any longer than necessary. Your contact details will be deleted after an initial enquiry or consultation if we have not heard from you within 1 year. If you have been a client of Holistic Home and we have not heard from you in within 7 years of our last contact, we will delete your contact details from our records. Your surname, first and final date of communication will remain on our database.

How we handle your data

We use this information for internal record keeping. We may also periodically send promotional email about new products, special offers or other information which we think you may find interesting using the email address which you have provided.

Security

We are committed to ensuring that your information is secure. In order to prevent unauthorised access or disclosure, we have put in place suitable physical, electronic and managerial procedures to safeguard and secure the information we collect online.

Cookies

This website does not use cookies.

Links to other websites

Holistic Home's website contains links to other websites of interest, but takes no responsibility for the protection of any information which you provide whilst visiting these sites. Such sites are not governed by this Privacy Statement.

Controlling your information

You may request details of personal information that we hold about you under the Data Protection Act 2018. If you have any concerns about your data please contact the Data Processor directly at julzebest@HolisticHome.co.uk.

Data Protection

Holistic Home is registered with the Information Commissioner's Office (ICO). Registration number:ZA035164